

ACADEMIC YEAR (2023-2024)

5.1.4 ANNUAL REPORT OF GRIEVANCE REDRESSAL COMMITTEE

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2023-2024







Near NH - 544 Covai Bypass, Vijayamangalam - 638056, Tiruppur District.

APPROVED BY AICTE - NEWDELHI, AFFILIATED TO ANNA UNIVERSITY - CHENNAI RECOGNIZED WITH UGC 2(F) 8 12(B) STATUS

FORMATION OF GRIEVANCE REDRESSAL COMMITTEE

A Grievance Redressal committee is formed in Sasuric College of Engineering, Vijayamangalam, Tiruppur -638056 (TN) for the academic year 2023-2024 as found below.

The organization of the members is as under.

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S.No	Name	Committee Type	Profession	E-mail
1.	Dr .M. Vijayakumar	. Chair person	Principal	sceprincipal@sasurie.com
2.	Mr.S.A.Ramesh	mesh Coordinator		scemech@sasurie.com
3.	Ms.M.Sathya	Member	Assistant Professor	scesh@sasurie.com
4.	Mr. S.Venkatesan	Member	Assistant Professor	venkatesan@sasurie.com
5.	Mrs. P.Maheshwari	Member	Assistant Professor	maheshwari@sasurie.com
6.	Mr.K.Nachimuthu	Member	Assistant Professor	nachimuthu@sasurie.com
7.	Mr.V.Senthilraja	Member	Assistant Professor	senthilraja@sasurie.com
8.	Mr.M.Dinesh	Member	Assistant Professor	dinesh@sasurie.com

Principal



REF: SCE/GRC/2023-2024/ODD/01

Date: 11/10/2023

CIRCULAR

It has been scheduled to conduct the Grievance and Redressal committee meeting at 12.40 pm in IQAC cell on 14/10/2023. Members of GRC are requested to attend the meeting and give their suggestions. The agenda of the meeting is to discuss the grievances received from the students and the action taken by the members.

PRINCIPAL

Copy to:

All Member of GRC

IQAC Coordinator

GRC file

Office file

Dr.M.VIJAYAKUMAR ME., Ph.D.
PRINCIPAL
SASURIE COLLEGE OF ENGINEERING,

Vijayamangalam - 638 056, Tirupur (Dt).



GRIEVANCE REDRESSAL COMMITTEE ATTENDANCE SHEET

REF: SCE/GRC/2023- 2024/ODD/01

Date: 14/10/2023

S.No	Name	Category	Signature
1.	Dr .M. Vijayakumar	Chair person	Me
2.	Mr.S.A.Ramesh	Coordinator	S- A-mufu
3.	Ms.M.Sathya	Member	M. Ejer
4.	Mr. S.Venkatesan	Member	S. Of
5.	Mrs. P.Maheshwari	Member	D.m.
6.	Mr.K.Nachimuthu	Member	8.10.10
7.	Mr.V.Senthilraja	Member	V. Denuta
8.	Mr.M.Dinesh	Member	40

Dr.M.VIJAYAKUMAR ME., Ph.D..
PRINCIPAL
SASURIE COLLEGE OF ENGINEERING.

Vijayamangalam - 638 058, Tirupur (Dt).



GRIEVANCE REDRESSAL COMMITTEE MEETING MINUTES

REF: SCE/GRC/2023- 2024/ODD/01

Date: 15/10/2022

The Grievance Redressal meeting was conducted on 14/10/2023at 12.40pm in IQAC Cell. Following members were present in the meeting:

S.No	Name	Category
1.	Dr .M. Vijayakumar	Chair person
2.	Mr.S.A.Ramesh	Coordinator
3.	Ms.M.Sathya	Member
4.	Mr. S.Venkatesan	Member
5.	Mrs. P.Maheshwari	Member
6.	Mr.K.Nachimuthu	Member
7. Mr.V.Senthilraja		Member
8. Mr.M.Dinesh		Member

Meeting Facilitator: Mr.S.A.Ramesh (Coordinator)

Minutes discussed in the meeting were

- The facilitator welcomed the committee members and highlighted the importance of addressing and resolving student grievances effectively.
- The minutes of the previous GRC meeting were presented and ensured all the grievances were resolved within the stipulated time period.
- The facilitator thanked the committee members for their active participation and valuable contributions to resolve the grievances.
- At the end of the meeting the chairperson insisted the GRC members to ensure that the grievances received from students at any time should be addressed and resolved within 5 working days under any circumstances.

GRIEVANCES ADDRESSED AND ACTION TAKEN REPORT

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No	GRIEVANCES ADDRESSED	GRIEVANCES RECEIVED DATE	ACTION TAKEN	GRIEVANCES REDRESSAL DATE
	To Quickly Complete the Process of Organizing a Beauty Spa [Received from Girls Hostel students through online]	17/09/2023	Grievance will rectify and work under process intimate the current status to the students. Committee	22.09/2023





Grievances - Action taken - College Hostel Menu - Reg.

Sasurie Grievances <scegrievances@sasurie.com> To: Guna Raj<gunaraj2005@gmail.com>

Fri, Sep 22, 2023 at 09:35 AM

Based on the grievances received on 17.09.2021, regarding that we are frequently update the hostel menu on a weekly basis.

We need Changes in Hostel Food Menu

1 message

Guna Raj<gunaraj2005@gmail.com>

To: scegrievances@sasurie.com

Sat, Sep. 17, 2023 at 10:35 AM

Name: R.Gunaseelan Email: <u>gunaraj2005@gmail.com</u> Branch: CSE CS Year: I Year Subject: Requires Frequent Changes in Hostel Food Menu

Dr.M.VIJAYAKUMAR ME., Ph.D..
PRINCIPAL
SASURIE COLLEGE OF ENGINEERING,

Vijayamangalam - 638 056, Tirupur (Dt).



REF: SCE/GRC/2022-2023/EVEN/01

Date: 08/01/2024

CIRCULAR

It has been scheduled to conduct the Grievance and Redressal committee meeting at 12.00 pm in IQAC cell on 11/01/2024. Members of GRC are requested to attend the meeting and give their suggestions. The agenda of the meeting is to discuss the grievances received from the students and the action taken by the members.

PRINCIPAL

Copy to:

- o All Member of GRC
- o IQAC Coordinator
- GRC file
- Office file



GRIEVANCE REDRESSAL COMMITTEE ATTENDANCE SHEET

REF: SCE/GRC/2023- 2024/EVEN/01

Date: 11/01/2024

	1		
S.No	Name	Category	Signature
1.	Dr .M. Vijayakumar	Chair person	Me
2.	Mr.S.A.Ramesh	Coordinator	S A. Miller
3.	Ms.M.Sathya	Member	M. Bf2
4.	Mr. S. Venkatesan	Member	SQ.
5.	Mrs. P.Maheshwari	Member	D. Mit.
6.	Mr.K.Nachimuthu	Member	W. Nela.
7.	Mr.V.Senthilraja	Member	V. Seryan
8.	Mr.M.Dinesh	Member	M Q



GRIEVANCE REDRESSAL COMMITTEE MEETING MINUTES

REF: SCE/GRC/2022- 2023/EVEN/01

Date: 12/01/2024

The Grievance Redressal meeting was conducted on 11/01/2024 at 12.00pm in IQAC Cell.

Following members were present in the meeting:

S.No	Name	Category
1.	Dr .M. Vijayakumar	Chair person
2.	Mr.S.A.Ramesh	Coordinator
3.	Ms.M.Sathya	Member
4.	Mr. S.Venkatesan	Member
5.	Mrs.G.Maharani	Member
6.	Mr.K.Nachimuthu	Member
7.	7. Mr.V.Senthilraja Member	
8. Mr.M.Dinesh Membe		Member

Minutes discussed in the meeting were

- > The facilitator welcomed the committee members and highlighted the importance of addressing and resolving student grievances effectively.
- > The minutes of the previous GRC meeting were presented and ensured all the grievances were resolved within the stipulated time period.
- The facilitator thanked the committee members for their active participation and valuable contributions to resolve the grievances.
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GRIEVANCES ADDRESSED AND ACTION TAKEN REPORT

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.No	GRIEVANCES ADDRESSED	GRIEVANCES RECEIVED DATE	ACTION TAKEN	GRIEVANCE: REDRESSAL DATE
1	System mouse is not working [Received from III-CSE students through offline]	11/01/2024	The Grievances rectified within 4 working days. (Pongal Holiday 13.01.2024-17.01.2024) TIN No. 33552024533 Ph: 0424 4021634 0424 4556318 Elite Systems And Controls 147, Dhana Complex, Methur Road, ERCDE-11. No. 953 Physical College of Engineering Ony Description Unite Annount Price no. 19. Annount Price no. 19. Ma Lagited Wind 250 1500 Ma Lagited Wind 2500 M	20/01/2024

PRINCIPAL

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Requesting Letter.

From

Department of computer sciences.

Engineesing

Sascoile coulège of Engineesing

Vijayamangalam

Tibupur.

TO

The Chair posson Optievance Redussal committee Sasurie callege of Engineering Triuppur.

Respected Sin/Mam,

sub: I need to change my lab

As I persuing til year in sassuie coulege of Engineering. In own computer Science IT hab mouse was not working, consider the compliance and check.

thank you

place: vijayamangalam.

yours sincery

Date: 11.1.2024 Dr.M.VIJAYAKUMAR ME., Ph.D.,

SASURIE COLLEGE OF ENGINEERING, Vijayamangalam - 638 056, Tirupur (Dt).

To 10



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\$ T L	570	870	ærú	811)	6 7.	காலை (6:00மணி)
கோதுமைஉப்புமா, தேங்காய் சட்னி	இட்லி, தக்காளி குருமா	ஊத்தாப்பம், சாம்பார், காரசட்னி	பொங்கல், சாம்பார், சட்னி	சேமியா கிச்சடி, சட்னி	இட்லி, தக்காளி குருமா	காலை (7:45மணி) தோசை மல்லி/புதினாசடனி, சாம்பார்
சாப்பாடு, சிக்கன் குழம்பு, ரசம், மோர்	சாப்பாடு, புளிக்குழம்பு, பொறியல், ரசம், மோர்	சாப்பாடு, பச்சபயிர்குழம்பு, ரசம், பொறியல், மோர்	சாப்பாடு, கத்தரிக்கா & முருங்கைக்காய் சாம்பார், பொறியல், ரசம், மோர்	சாப்பாடு, கருவாட்டு குழம்பு, ரசம்; பொறியல், மோர்	சாப்பாடு, சுண்டல்குழம்பு, ரசம், பொறியல், மோர்	WENU மதியம் (12:20மணி) சாப்பாடு, முள்ளங்கி சாம்பார், பொறியல், ரசம், மோர்
Б	டிக்கைபயிறு	ம வறுத்தபொறி	ு பிஸ்கட்	ம வடை, போண்டா	நிலக்கடலை	மாலை (4:45மணி) டி கருப்பு சுண்டல்
தக்காளி சாதம் குருமா	கோதுமைதோசை நிலக்கடலை சட்னி	சோயா னரஸ், பட்டாணி குருமா	புரோட்டா, குருமா, சாப்பாடு, ரசம்	துயிர் பச்சடி	சாப்பாடு, ரசம்	இரவு (7:15மணி) எஃகுரைஸ், குருமா

